

Guest Protect Travel Insurance

Coverage Before, During, and After Your Trip



Life can be unpredictable. Every year, travelers have to change their plans because of things that go wrong beyond their control. These unexpected troubles happen more often than you might think. You can help protect yourself, your travel companions, and your wallet with travel insurance.

Why Buy Guest Protect Travel Insurance?

Everyone staying at your reservation gets coverage for their prepaid travel costs and additional protection for certain unplanned expenses. The Guest Protect Plan includes over 20 different covered events that could force you to cancel or interrupt your trip and you receive coverage for a number of common travel problems, including:



Trip
Cancellation

DELAYED

Trip
Interruption
& Delays



Medical
Emergencies



Baggage
Loss or
Delay



Insurance Coverage

Underwritten by Generali U.S. Branch

Trip Cancellation	100% of Trip Cost
Trip Interruption	150% of Trip Cost
Travel Delay	\$600 per person \$200 per person per day
Baggage	\$1,000 per person
Baggage Delay	\$1,000 per person
Medical and Dental	\$25,000 per person \$2,000 Emergency Dental Expense \$1,000 No Out-of-Pocket Medical Expense Telemedicine Service Included
Emergency Assistance and Transportation	\$1,000,000 per plan \$10,000 Companion Hospitality Expenses
Accidental Death & Dismemberment - Travel Accident	\$100,000 per plan
Rental Car Damage	\$25,000 per plan

Note: Per person plan limits are also subject to plan maximums.

Services

(Provided by our designated provider)

Travel Assistance	Included
Travel Information Services	Included
Concierge Services	Included
Identity Theft Resolution	Included
Roadside Assistance	Included

Travel Assistance Services

Access to travel assistance services is included with your plan. This support network is available 24/7 if you need assistance on your trip, so you can travel with more peace of mind.

Get Coverage Today!

Contact your Vacation Rental Company



Travel Protection Plans are administered by Customized Services Administrators, Inc., CA Lic. No. 821931, located in San Diego, CA and doing business as CSA Travel Protection and Insurance Services and Generali Global Assistance & Insurance Services. Plans are available to residents of the U.S. but may not be available in all jurisdictions. Benefits and services are described on a general basis; certain conditions and exclusions apply. Travel Retailers may not be licensed to sell insurance in all states, and are not authorized to answer technical questions about the benefits, exclusions, and conditions of this insurance and cannot evaluate the adequacy of your existing insurance. This Plan provides insurance coverage for your trip that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this Plan with your existing life, health, home and automobile policies. The purchase of this Plan is not required in order to purchase any other travel product or service offered to you by your travel retailers. Travel retailers receive payment from CSA related to the offer of travel insurance. If you have any questions about your current coverage, call your insurer, insurance agent or broker. This notice provides general information on CSA's products and services only. The information contained herein is not part of an insurance policy and may not be used to modify any insurance policy that might be issued. In the event the actual policy forms are inconsistent with any information provided herein, the language of the policy forms shall govern.



Travel insurance coverages are underwritten by: Generali U.S. Branch, New York, NY; NAIC # 11231. Generali US Branch operates under the following names: Generali Assicurazioni Generali S.P.A. (U.S. Branch) in California, Assicurazioni Generali – U.S. Branch in Colorado, Generali U.S. Branch DBA The General Insurance Company of Trieste & Venice in Oregon, and The General Insurance Company of Trieste and Venice – U.S. Branch in Virginia. Generali US Branch is admitted or licensed to do business in all states and the District of Columbia.

What If?

Consider six of the most common travel emergencies.



Sickness, Injury and Death

You get sick or injured and can't make the trip or have to go home early.

DELAYED

Travel Delays

Adverse weather, mechanical problems, or a workers' strike grounds your plane.



Lost Luggage

Your bags are delayed for over 24 hours, or worse—they're lost or damaged



Inaccessible Rental

Weather closes roads and makes the rental inaccessible.



Natural Disasters

A storm evacuates the rental property.



Trouble at Home

A family member gets sick, injured, or dies, canceling your trip or cutting it short.

Why Generali Medical Coverage?

No Out-of-Pocket Medical Expense

If you develop an acute illness while traveling that requires treatment by a physician, we can schedule a medical visit with an in-network physician, when available, and guarantee payment up to \$1,000 to the physician for the medical visit. This service does not apply to Dental Covered Expenses.

Telemedicine Service

Instantly connect with a network of physicians for information, advice, and treatment, including prescription medication, when appropriate. Telemedicine services are available during your domestic or international trip. Limitations may exist on the availability of prescription medication outside of the U.S.

Free Look

We are committed to providing the best possible service. That's why, if you need to cancel your plan, you may do so and receive a full refund of your plan cost as long as you cancel your plan within the free look period and have not filed a claim or departed on your trip. Free look periods are 30 days in length for residents of Indiana and either 10 or 15 days in length for residents of all other states. Please refer to your policy terms and conditions for the length of the free look period within your state of residence.

Why Choose Generali Global Assistance?

With Generali, you're covered by a company with more than 30 years of experience and backed by one of the world's largest insurance providers. Our success is built on our reputation for assisting travelers in the most difficult of circumstances and delivering vacation rental protection solutions designed to meet your needs.